

Questions to Ask a Homecare Provider

At Maxim, we don't just say we are a remarkable homecare provider: we are ready to prove it! This list of questions has been designed to help you conduct your own research and discover the best fit for you or your loved one. We are an emphatic "Yes" to all of the questions below. We encourage you to thoroughly compare other potential providers to Maxim. We'll be ready for your call or email.

- 1. Is the homecare provider licensed?**
 Yes No
- 2. Is the homecare provider accredited by a leading national firm?**
 Yes No
- 3. Are the caregivers employed by the provider regularly supervised and evaluated by the provider's clinical director or a registered nurse?**
 Yes No
- 4. Does the provider perform criminal background checks on caregivers prior to hiring?**
 Yes No
- 5. Are the caregivers covered by workers' compensation in the event they are injured on the job?**
 Yes No
- 6. Is the provider responsible for deducting state, federal, local, and Social Security taxes from the caregivers' wages?**
 Yes No
- 7. Does the provider send a registered nurse to meet the family and develop a plan of care for the caregivers to follow?**
 Yes No
- 8. Does the provider require the caregivers to carry photo identification?**
 Yes No
- 9. If you are dissatisfied with your caregiver, may you request a replacement?**
 Yes No
- 10. Does the provider keep a "log book" in your home to document services performed (e.g., meals, activities, bathing, etc.)?**
 Yes No
- 11. Does the provider offer overnight and/or 24-hour care?**
 Yes No
- 12. Is the provider available on call 24 hours a day, 7 days a week, 365 days a year?**
 Yes No



"She [caregiver] allows me to live my life as fully as possible by giving me compassionate care."

MAXIM PATIENT

About Us

We have been making a difference in patients' lives across the nation for more than 30 years. Our team of nurses, therapists, and home health aides help patients of all ages maintain the highest quality of life in the comforts of the home. We offer skilled nursing, physical rehabilitation, companion care, respite care, and behavioral care for individuals with chronic and acute illnesses and disabilities. Our commitment to compassionate care and excellent service makes us an established provider wherever healthcare is needed.

Contact us today to learn more!

maximhealthcare.com