



Questions to Ask a Homecare Provider

At Maxim, we're not just another homecare provider—we're here to show you how much we care. We've created this thoughtful list of questions to guide you in finding the best fit for your needs or those of your loved one. At Maxim, you'll find a resounding "Yes" to each of these questions. We encourage you to explore all your options and compare other providers to Maxim. When you're ready, we'll be here to support you with a call or an email, because your care truly matters to us.

1. Is the homecare provider licensed?
☐ Yes ☐ No
2. Is the homecare provider accredited by a leading national firm?
☐ Yes ☐ No
3. Are the caregivers employed by the provider regularly supervised and evaluated by the provider's clinical director or a registered nurse?
☐ Yes ☐ No
4. Does the provider perform criminal background checks on caregivers prior to hiring?
☐ Yes ☐ No
5. Are the caregivers covered by workers' compensation in the event they are injured on the job?
☐ Yes ☐ No
6. Is the provider responsible for deducting state, federal, local and Social Security taxes from the caregivers' wages?
☐ Yes ☐ No
7. Does the provider send a registered nurse to meet the family and develop a plan of care for the caregivers to follow?
☐ Yes ☐ No
8. Does the provider require the caregivers to carry photo identification?
☐ Yes ☐ No
9. If you are dissatisfied with your caregiver, may you request a replacement?
☐ Yes ☐ No
10. Does the provider keep a "log book" in your home to document services performed (e.g., meals, activities, bathing etc.)?
☐ Yes ☐ No
11. Does the provider offer overnight and/or 24-hour care?
☐ Yes ☐ No
12. Is the provider available on call 24 hours a day, 7 days a week 365 days a year?
☐ Yes ☐ No

Others first. Always.

For more than 35 years, our compassionate clinical staff members have worked tirelessly to enhance the quality of life for individuals in our communities. From private duty nursing to personal and behavioral care, we deliver services that empower individuals with chronic and acute conditions to live with dignity and independence. Visit [maximhealthcare.com](https://www.maximhealthcare.com) for more information.



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